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Sewer Lateral Specialist - Sewer Camera Inspections

Cabling - Line Locating - Jetting/Flushing

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Municipality	Reimbursement for Residents	Qualification Process for Sewer Lateral Program	Lateral Coverage by Program	Municipal Contact
Ballwin	100% of repair up to cap of \$3,000	Must have line cabled first. If problem persists, submit application and video inspection of sewer lines and narrative from contractor. Homeowner must select contractor from pre-qualified list. No bidding req'd, unit pricing has been agreed upon by pre-qualified contractors.	from sewer to foundation wall	Jerry Klein 636-227-2129
Bel-Nor	Up to \$3000. Limited to amount collected for lateral sewer fund	Must have line cabled out. Get a video verifying lateral sewer or report verifying problem with line - 3 bids from licensed plumbers	from sewer to foundation wall	Diana Krosnicki 314-381-2834 EXT 100
Bel-Ridge	100%	Have line cabled then call city. They will cable the line and video - 3 Bids.	from sewer to foundation wall	Greg Hunn 314-429-2878
Bella Villa	100% of the repair cost until the fund is depleted. No diagnostic expense covered	Have line cabled by St. Louis County licensed plumber. If this does not solve the problem, contact a licensed plumber in the county to do an assessment and video inspection of the sewer lateral. Prepare application and submit, with copy of paid real estate tax bill, to county for review. If problem is broken lateral, the county will request 3 bids.	from sewer to foundation wall	St. Louis County, Dept. of Public Works 314-615-8427



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Bellefontaine Neighbors	100% Repair Cost. No diagnostic expense covered	Have line cabled if that does not resolve the problem, have video of sewer made bring copy in to city hall along with copy of paid real estate tax bill. Committee looks at video - if determined to be broken city hires plumber to make repair.	from house connection	Ted Stocker 314-867-0076 EXT 226
Bellerive	\$500	3 Bids - Video Inspection - Submit bill.	from sewer to foundation wall	Diana Krosnicki 314-381-2834 EXT 100
Berkeley	100%	Owner must have a camera dye test performed. Owner must contact three(3) plumbers before any work is performed and the City of Berkeley will select the lowest bidder upon completion of application for sewer lateral repair. City will pay contractor directly.	from sewer to foundation wall	Sarita Kimble 314-537-3313
Beverly Hills	Up to \$1,000	Inspection by licensed plumber on list provided by city. A video is required and must be approved by the board	From right-of-way to foundation wall	Joe Collins 314-382-6544



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Black Jack	75% of the lowest bid up to \$3,000 contribution by Black Jack	Have lateral cabled by a licensed plumber or drainlayer first. If unsuccessful, have lateral video inspected, and have a sketch prepared by plumber/ drainlayer. Submit with paid St. Louis County tax bill, and bids from 3 approved plumbers/ drainlayers, to City Hall. Homeowner must contact their insurance company to see if they will cover a portion of the cost of repair	from sewer to foundation wall	314-355-0400
Breckenridge Hills	100% of repair	Current Paid Tax Bill, Video of Break, fill out application, city gets 3 bids and they select the lowest bid.	from sewer to foundation wall	James Corbett 314-427-6868 EXT 132
Brentwood	100%	Call Sewer Hotline, the city sends a company out to check the problem and if there is a problem, the city will pay to have it fixed.	from sewer to foundation wall	Jim Nahmensen 314-963-8643
Bridgeton	Up to \$10,000 and then 50% of second \$10,000. Reimbursement for the video	Owner must attempt to clean it at their expense then obtain video inspection and estimate of repair, if over \$3,500.00 resident has to obtain 2 more bids, submit copy of clean-out bill assuring that has been paid. Resident must also submit copy of current paid real estate property tax bill.	from sewer to foundation wall	Robert Gunn 314-739-7665



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Charlack	80% up to \$3,500	Application, copy of real estate tax bill for the property also paid invoice for the repair of the sewer lateral, paid invoice for cabling, documentation of dye testing, and televising of the sewer lateral within past 3 months.	from sewer to foundation wall	Zella Hornal 314-427-4715
Chesterfield	up to \$15,000	Have line cabled out, apply for program, then they send a company out to camera it, if it qualifies, and is an emergency we fix right away, not an emergency get 3 bids from contractors, who must be Master Drainlayers, also must have paid tax receipt.	from sewer to foundation wall	Brian McGownd 636-537-4762
Clarkson Valley	up to \$5,000	Have sewer lateral cabled then have the line televised, need 3 bids from licensed plumbing contractors in St. Louis County, bring in paid real estate tax bill.	from sewer to foundation wall	Michelle McMahon 636-227-8607
Clayton	up to \$400	Have line cabled out at their expense. If not fixed, call city, city gives list, owners have it videographed and repairs are reimbursed if the repair qualifies.	From 3-5 feet of foundation to sewer	Michael Pratt 314-290-8540



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Country Club Hills	100%	Have line cabled. If this does not solve the problem, then obtain 3 estimates from plumbers. Owner provides a statement from plumber about the lateral, and a video showing the lateral is broken.	from sewer to foundation wall	Terronn Millett 314-261-0845
Crestwood	100%	If sewer is blocked and can't be opened, then call the city, or if they have had 3 cleanouts, they go out and attempt to video the line, if a break then city pays to have that portion repaired.	from sewer to foundation wall	Roseann Shannon 314-729-4837
Creve Coeur	80% of costs up to \$7,500	Have line cabled out, if does not solve problem, file application with city have line videotaped and bring tape to city. City reviews tape, if they find collapsed line or break, then they get 3 bids from licensed plumber in St. Louis county, then they recommend a bidder, paid receipt from contractor. Requires a copy of paid tax receipt.	from sewer to foundation wall	Dept of Public Works 314-872-2533
Dellwood	100%	Owner must provide clear evidence of a break in the line, either a video of the or dye testing positive to the lateral. Provide this to the city.	from sewer to foundation wall	Brooke Smith 314-521-4339



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Des Peres	up to \$5,000	Application form, \$150.00 fee, verification letter from plumber.	from sewer to foundation wall	Dennis Knock 314-835-6130
Ellisville	100% up to \$15,000	Have lateral cabled. If this does not solve the problem, contact planning and complete application. City may authorize a video inspection of the line. Then they will make a judgement as to whether line qualifies for the program. If so, owner obtains 3 bids and submits them to the city. The city awards the contract, and then pays the contractor upon completion of the repairs.	from sewer to foundation wall	Donna Bragdon 636-227-9660
Ferguson	City will pay 85% of the costs of repair	Have lateral cabled. If this does not solve the problem, have the contractor videotape the line with city inspector present. Public Works dept. will review the tape. Fill out an application and obtain 3 bids. The city will take the lowest and best bid. Owner submits 15% of estimated cost before repair is made. Additional cost will be collected with final billing.	from sewer to foundation wall	Terry O'Neil 314-521-7721
Florissant	100%	Have line cabled by an approved video inspection report contractor. If this does not solve the problem then a video and diagram will be made. Submit this with application and paid real estate tax receipt, to the city engineer for review. If approved, the city's crew	From sewer to within 5 feet of residence	Dept of Public Works 314-839-7618



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Frontenac	100% up to \$3,400	Have lateral cabled or jetted. If this doesn't solve the problem, contact public works and complete application. Submit to the city a copy of paid tax receipts, video inspection of line, 3 bids, a signed and notarized statement from a St. Louis County Licensed Master Plumber or Drainlaying Contractor as verification for the need for sewer lateral to be repaired copy of signed and accepted contract with contractor.	from 3-5 feet of foundation to sewer	Jeff Wappelhorst 314-994-3200
Glendale	up to \$3,000	Have line cleaned. If this does not solve the problem and plumber feels there is a break in the line then submit an application with the city. The city will have line examined with a video camera. If the line is not broken, the cost will be paid by the owner. If the line is broken, the city will solicit 3 bids and have the repairs done.	from sewer to foundation wall	Terry Jones 314-965-3600
Green Park	100%	Have line cabled by plumber. If problem is not resolved, contact Saint Louis County Sewer Lateral Repair Program and request application. Contact a licensed plumber in the county to do an assessment and video of the sewer lateral. Prepare application and submit, with copy of paid real estate tax bill, to county for review. If problem is broken lateral, county will request 3 bids, and pay for the lowest to come out to do work.	from sewer to foundation wall	St. Louis County, Dept. of Public Works 314-615-8427
Greendale	100%	Have line cabled by St. Louis County licensed plumber. If this does not solve the problem, contact a licensed plumber in the county to do an assessment and video of the sewer lateral. Prepare application and submit with copy of paid real estate tax bill, to county for review. If problem is broken lateral, county will request 3 bids, and pay for the lowest to come out to do work.	from sewer to foundation wall	St. Louis County, Dept. of Public Works 314-615-8427



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Hanley Hills	100%	Contact village hall, city hall schedules camera inspection, must be current in all bills to village city calls plumber to make repairs.	from sewer to foundation wall	St. Louis County, Dept. of Public Works 314-615-8427
Hazelwood	90% of repair up to \$7,500	Owner has video made of lateral and has scope of work prepared. Owner obtains 3 estimates, brings a copy of paid tax receipt county permit and county final inspection, city excavation, lien waiver, and a paid receipt for reimbursement.	from sewer to foundation wall	Kathy Baker 314-839-3700
Jennings	100% up to \$10,000	Have to have line cleared out, then check with MSD. Have line televised, plumber makes report, and fills out claim. City will pay up to \$10,000	from 5 feet outside of foundation to the main	Robert Bailey 314-388-1164
Kirkwood	60% of repair plus any unused portion of deposit	Have line cabled. If this does not solve the problem, then fill out an application and deposit \$400.00 with the city. Arrange camera inspection of line. If camera inspection shows the line doesn't need to be repaired, the deposit is refunded minus the camera inspection cost. If line is damaged, city will authorize owner to solicit 3 bids from city's list of contractors. Have lowest bidder perform repairs. City will pay 60% to contractor. Homeowners will pay contractor 40%.	from sewer to foundation wall	Patty Dodel 314-822-5822



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Manchester	City pays up to \$6000. Home owner pays first \$500 and all costs exceeding \$6,000	Prepare application, submit with paid real estate tax receipt and \$500 fee.	from sewer to foundation wall	Bob Ruck 636-227-1385
Maplewood	100%	Submit written confirmation from a reputable cabling or plumbing contractor that the line is broken and provide a video. Location is then added to list for repair. City personnel and a licensed plumber will perform the repair.	from sewer to foundation wall	Anthony Traxler 314-646-3635
Marlborough	Divide up what is in the fund between the number of people using the fund	Owner must obtain 3 bids, have video of lateral to verify actual break. The resident chooses the contractor.	from sewer to foundation wall	Ruth Elliott 314-962-9255
Maryland Heights	City will pay for all repair costs up to \$10,000 and 50% of costs over that	Have line cleaned. If this does not solve the problem, file a claim with the city. The city will have line videotaped. If the line is damaged, the city will hire a contractor to make repairs.	from sewer to foundation wall	L.G. Loos 314-291-6550



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Moline Acres	100%	Fill out application. Application goes before the board. City provides a list of contractors, and owner picks the contractor	from sewer to foundation wall	Gilbert Williams 314-868-2433
Normandy	100%	Owner must contact City Hall and make them aware there's an issue. They will send out someone to video inspect and clean the line. If there is an actual break, city will reimburse owner for the video, get bids and schedule repairs within a week.	from sewer to foundation wall	Rodney Jarret 314-385-3300
Northwoods	100%	Owner must fill out application, and pay for the video inspection of lateral. Once form is filled out by plumber, city hall will solicit 3 bids, and take lowest bid to make the repair.	No information	Denise Griffin 314-385-8000
Oakland	Up to \$2,500	Have line cabled. If this does not solve the problem, have a reputable plumber televise the line. If the video shows that the line is broken, the resident may turn in a paid bill for the repair to receive reimbursement.	from sewer to foundation wall	Deborah LeMoine 314-416-0026



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Olivette	80% of lowest bid, up to \$3,500	Contact MSD to see if main is problem. If not, have line cabled by licensed drainlayer. If this does not solve problem, have video investigation done. Fill out application and submit written documentation from licensed plumbing company or licensed drainlayer that line could not be opened, photographs of ground markings video and proof of paid taxes. City reviews request and if accepted, owner solicits 3 bids and chooses contractor they want. After completion, owner submits bills and waivers to city.	3 feet from foundation to sewer	Bruce McGregor 314-993-0252
Overland	100%	Have it cabled within 60 days of application. If this does not solve the problem, come in and fill out application. The city will contract to have the line televised. If broken, the city will solicit bids and hire the lowest/best bid. If not defective, the owner pays for televising.	from sewer to foundation wall	Rhonda Yarbrough 314-428-4677
Pagedale	Up to \$5,000	Have line cabled. If this does not solve the problem, have line televised, and get 3 bids from licensed plumbers.	from sewer to foundation wall	No Public Works Director 314-726-1200
Pasadena Hills	City pays up to \$2,500	Owner has to get verification to determine that the lateral is broken. Owner then has to get the lateral fixed, and then go back to city to get reimbursed.	Not provided	Kathy Runge 314-382-4453



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Pasadena Park	Up to \$1250	Have line cabled. If this does not solve the problem contact Pasadena Park, fill out an application along with a paid real estate tax bill. Hire a contractor to televise line. If line is defective, get 3 bids from licensed and bonded contractors for repair. Upon completion, submit copy of paid bill from licensed contractor.	from sewer to foundation wall	Village Clerk 314-383-0010
Pine Lawn	100%	Owner must obtain 3 bids and a video of the broken lateral. City will pay up to \$150 for video if the lateral is broken.	from sewer to foundation wall	Brain Kueger 314-261-5500
Richmond Heights	City pays 100% of cost up to \$7,000 then pay 50% of cost above \$7,000 amount	Be up to date on taxes and MSD bills. Have cabling done by plumber of home comes out and makes investigation. Will contact home owner with follow-up arrangements.	From 5 feet from foundation wall to sewer	Tim Halle 314- 645-2277
Riverview	100% up to \$3,000	Have line cabled. If this does not solve the problem, have line televised. Then fill out application, and must have paid tax receipt	from sewer to foundation wall	Dan Fraley 314-868-0700



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Rock Hill	100%	Have line cabled. If this does not solve problem, notify city that they have a problem, city sends out a videoscope. If the lateral is cracked or broken, the city will approve the repair	from sewer to foundation wall	Ron Meyer 314-968-1410 EXT 8016
St. Ann	85%	Have line cabled. If this does not solve the problem contact St. Ann Dept. Of Public Works. Fill out an application along with a paid real estate tax bill. Hire a contractor to televise line. If line is defective get 3 bids from licensed contractors for repair. Upon completion, submit copy of paid bill from licensed contractor.	from sewer to foundation wall	No Public Works Director 314-423-2917
St. John	100%	Have line cabled. If this does not solve the problem, have video of line. Then fill out application from the city.	from sewer to foundation wall	James Phillips 314-427-8700
Shrewsbury	90% of lowest bid, not to exceed \$4,000	Have line cabled out at owner's expense. If problem is not resolved, call the city and they will arrange for MSD to perform a dye test. Upon result of this test, city will arrange for a private contractor to televise the line. If it is shown that the lateral is broken, the city will solicit bids from at least 3 plumbing contractors or drainlayer firms licensed to perform such work in St. Louis County.	From 5 feet from foundation wall to sewer	Monica Llorian 314-647-5795



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Sycamore Hills	100%	Have line cabled. If that doesn't solve problem, have line televised. If line is collapsed or broken, owner needs to get 3 bids for repairs.	from sewer to foundation wall	No Public Works Director: 314-426-5750
Twin Oaks	Up to \$2000	Have line cabled out and return application with proof of cabling and video. Schedule appointment to review video. Owner shall have work completed. When completed owner shall file a copy of the paid cable bill, a written statement work has been completed and an itemized bill from the contractor.	from sewer to foundation wall	Sharon 636-225-7873
University City	90% of costs	Have line cabled by licensed plumber. If this doesn't solve problem, have the line inspected by video camera, and have sketch of sewer lateral break location prepared by licensed plumber. County and city tax bills must be paid. Complete application form, and contact homeowner's insurance company and check on coverage.	from sewer to foundation wall	Errol Tate 314-505-8565
Valley Park	Up to \$3500	Owner must have MSD verify lateral sewer problem and provide written documentatin from a licensed plumbing company that the line could not be opened. Must video and photograph the line and have all taxes paid.	3 feet from foundation to sewer	Gelald Martin 636-225-8930



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Vinita Park	50%	Owner arranges verification with TV. Owner calls city, and fills out an application The city sends plumber out to cable the lateral and then camera it if needed. If the lateral is bad, the city will pay for 50% of the repair.	from sewer to foundation wall	Daniel Clasby 314-427-4488
Vinita Terrace	Up to \$500 towards reimbursement of allowable, permitted work	Fill out application, given list of contractors, obtain list of licensed plumbers, provide paid property tax receipt. Owner has lateral televised by company on approved list. Any cleaning of lateral is owner's expense. Work must be done by licensed plumber and inspected by Village.	Not Provided	Daniel Clasby 314-427- 4488
Warson Woods	90% of lowest bid	Have line cabled. If this does not solve the problem, have the line videoed to determine if there is break. If the city approves the repair, the perroperty owner obtains bids and has work done. The city pays 90% of the lowest bid.	from sewer to foundation wall	Mark Wittich 314-966-2787
Webster Groves	80% of lowest bid	Have line cabled. If this does not solve problem, contact Public Works. Submit application and copy of paid cabling bill. City arranges for television inspection of line. If defective, home owner solicits 3 bids from drainlayers or plumbing contractors licensed in Webster Groves. Owner chooses contractor.	from 3-5 feet of foundation to sewer	Don Larson 314-963-5357



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Wellston	Not Provided	Lateral program is administered by St. Louis County.	Not Provided	St. Louis County, Dept. of Public Works 314-615-8427
Woodson Terrace	100%	Have line cabled. If this does not solve the problem, have scope done of the lateral. Once it has been determined the lateral is broken, city will pay for repair.	from sewer to foundation wall	Douglas Zaiz 314-427-2600
St. Louis County (Unincorporated)	100%	Submit Sewer Lateral Repair Application and Master Plumber/Drainlayer Certification documenting the need for repair. Department of Public Works will solicit 4 bids, winning bid will be awarded by county. After repairs are made and inspected the contractor will be paid by the county.	from sewer to foundation wall	St. Louis County, Dept. of Public Works 314-615-8427
City of St. Louis	0%	Contact the city office, Citizen Service Bureau. They prepare work order and forward it to the Street Department. They will only make repairs for the part of the line that it is the public right-of-way. Lateral repair on private property is the responsibility of the home owner.	only covers repairs in the public right of way	Todd Watermann 314-622-4000